Dear Customer/Supplier,

in compliance with EU Regulation 2016/679 (GDPR), which establishes rules for the protection of individuals and other subjects with regard to the processing of personal data—based on the principles of lawfulness, fairness, transparency, and the protection of confidentiality and rights (Art. 5 of the GDPR)—and pursuant to Art. 13 of the GDPR, we hereby provide the relevant information, summarized in the table below.

DATA CONTROLLER	IESS GROUP SRL, with registered office at Via Madonna della Salute, 23 – 33050 – Pozzuolo del Friuli (UD), Italy email address: info@iess.dental; telephone: +39 0432 669191
DATA PROTECTION OFFICER	PRATIKA S.R.L. (contact person: Dr. Alex Stellini), Via Carnia, No. 1, Rodeano Alto, Rive d'Arcano (UD), Italy email address: dpo@gruppopk.com; telephone: +39 0432 807545
PERSONAL DATA PROCESSED	• relating to natural persons, processed by the Company for the conclusion and performance of the contractual relationship with its customers/suppliers (data of the Company's Legal Representative who signs the contract in their name and on their behalf, as well as data of the customer's/supplier's employees/consultants involved in the activities covered by the contract) • data relating to special categories of data as provided for by legislation concerning health and safety in the workplace, including any judicial data recorded in public databases
PURPOSES OF PROCESSING	• establishment and performance of the contractual relationship with the customer/supplier • administrative and accounting obligations • compliance with obligations provided for by laws, regulations, EU legislation, or orders issued by competent authorities • establishment, exercise, and/or defense of the Company's rights in legal proceedings • sending via email, post, and/or SMS and/or telephone contacts, newsletters, commercial communications and/or advertising material relating to products or services offered by the Data Controller, as well as surveys to assess the level of satisfaction with the quality of services
DATA RETENTION PERIOD	• duration of the contractual relationship • upon termination of the contractual relationship, for a period of 10 years or as otherwise required by applicable laws and regulations in force from time to time • without prejudice, in any case, to longer or specific retention periods provided for by applicable laws and regulations in the sector, or necessary for the Company's possible legal defense in court • in the event of legal proceedings, for the entire duration thereof, until the expiry of the time limits for filing any appeals or legal remedies available against the decision • commercial communications: data are retained for a period of 2 years from the termination of the contractual relationship, or until any expression of objection by you. Once the above retention periods have expired, the data are destroyed, deleted, or anonymized, in accordance with technical deletion and backup procedures.
LEGAL BASIS FOR PROCESSING	• activities necessary for the performance of a contract or for compliance with a legal obligation to which the Data Controller is subject • it is always possible to request the Data Controller to clarify the specific legal basis for each processing activity. • any commercial communications, in an existing B2B relationship, in accordance with the guidelines of the Supervisory Authority and the GDPR, fall under the Data Controller's legitimate interest, as soft spam.
PROVISION OF DATA	*mandatory*, as it is strictly necessary to achieve the purposes set out above: failure to provide the data makes it impossible to carry out and fulfill such purposes.

DATA RECIPIENTS	• external parties acting either as independent Data Controllers or as Data Processors appointed by the Data Controller pursuant to Art. 28 GDPR (e.g. public bodies, public authorities, consultants, and various service providers). • the complete list of Data Recipients and Data Processors appointed by the Data Controller is always available at the Data Controller's registered office.
AUTHORIZED PERSONS FOR DATA PROCESSING	employees of the company departments responsible for pursuing the above-mentioned purposes, expressly authorized to process the data and having received appropriate operational instructions.
PERSONAL DATA TRANSFERS	• some personal data may be disclosed to recipients and Data Processors (appointed by the Data Controller) established in non-European third countries, in accordance with the principles of lawfulness, fairness, transparency, and confidentiality protection (Articles 44 et seq. of GDPR 2016/679). • where the Data Controller needs to transfer data to third countries, the processing is carried out in compliance with applicable legal principles; each transfer is assessed on a case-by-case basis, and the data subject may always request detailed information.
RIGHTS OF THE DATA SUBJECT AND RIGHT TO LODGE A COMPLAINT	• **Right to withdraw consent** (Art. 7): the data subject may withdraw consent to the processing of their personal data at any time, without prejudice to any mandatory obligations provided for by applicable law at the time the withdrawal request is made. • **Right of access** (Art. 15): to obtain from the Data Controller confirmation as to whether or not personal data concerning the data subject are being processed and, where that is the case, to obtain access to such data and to specific information relating to the processing. • **Right to rectification** (Art. 16): the data subject has the right to request the correction of their personal data if they are inaccurate. • **Right to erasure** (Art. 17): the data subject may request the deletion of their personal data held by the Data Controller in specific cases (e.g. withdrawal of consent, achievement of the purpose, unlawful processing), subject to exceptions (e.g. data necessary to comply with legal obligations or for the establishment, exercise, or defense of legal claims). • **Right to restriction of processing** (Art. 18): the data subject may obtain restriction of processing if they contest the accuracy of the data (for the period necessary for the Controller to verify it), if the processing is unlawful and they request restriction instead of erasure, if the data are no longer needed by the Controller but are required by the data subject for the establishment, exercise, or defense of legal claims, and if the data subject has objected to the processing, pending verification of whether the legitimate grounds of the Controller override those of the data subject. • **Right to data portability** (Art. 20): the data subject may, upon request, receive their personal data provided by them in a structured, commonly used, and machine-readable format (e.g. JSON, XML, CSV). • **Right to object** (Art. 21): the data subject has the right to object to the processing of their personal data, particularly where the legal basis is legitimate interest or the performance of a task carried out in the public interest. This right may be limited where the Controller's legitimate interests override those of the data subject, or where the processing is necessary for the performance of a task carried out in the public interest or for the establishment, exercise, or defense of legal claims before a court. • **Right to lodge a complaint** (Art. 77): the data subject has the right to lodge a complaint with the competent supervisory authority in the Member State where they habitually reside, work, or where the alleged infringement occurred. All the above rights may be exercised by submitting a specific request to the Data Controller using the contact details provided in this notice.
Place and date **Pozzuolo del Friuli, April 8th, 2026**	The Data Controller ***IESS GROUP SRL*** 